

# RLJ Music Academy

## Terms & Conditions of Enrolment

*Last Updated: May 2026*

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### 1. Overview

RLJ Music Academy (“the Academy”), operated by RLJ Music Ltd, provides structured music education, mentorship, artistic development programmes, and digital learning resources designed to build discipline, consistency, musical growth, and artistic identity.

By enrolling in any programme, membership, course, or service provided by the Academy, you agree to operate within the standards, structure, policies, and expectations outlined in these Terms & Conditions.

These Terms apply to all students, members, customers, and participants.

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### 2. Programmes & Pricing

#### Foundation Course

##### Pricing

- £54/month OR
- £588 paid in full

##### Structure

- 12-module programme
- Designed to build confidence, consistency, discipline, timing, technique, and musical understanding

##### Access Structure

- Monthly plans receive modules progressively
- Full payment plans receive immediate access to all Foundation modules

##### Commitment

- Minimum 3-month commitment applies to monthly plans
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## **Elevation Course**

### **Pricing**

- £69/month OR
- £756 paid in full

### **Structure**

- 12-module programme
- Designed to develop musicality, phrasing, hearing, creativity, performance, and artistic expression

### **Includes**

- Elevation Course modules
- Jam tracks (Afro-Fusion, Funk, Latin, Jazz & more)
- Selected rehearsal and performance insight content
- Extended musical development resources

### **Access Structure**

- Monthly plans receive modules progressively
- Full payment plans receive immediate access to all Elevation modules

### **Commitment**

- Minimum 3-month commitment applies to monthly plans
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## **Ascend Membership**

### **Pricing**

- £111/month OR
- £1188 paid in full

### **Includes**

- Full access to Foundation Course
- Full access to Elevation Course
- Rick Leon James eBooks and selected Academy resources
- Jam tracks and extended educational resources
- Selected networking and development opportunities
- Potential performance opportunities at “Rick Leon James & Friends” events
- Free tickets to selected gigs and festivals (subject to availability and venue restrictions)
- Invitations to selected Academy networking experiences and events

## **Assessment Requirement**

A one-time £500 assessment and strategy session may be required before or upon entry into Ascend Membership.

The assessment is designed to:

- Evaluate current level
- Identify development areas
- Establish direction and growth strategy
- Determine suitability for certain opportunities

Unless otherwise agreed in writing, the assessment fee is non-refundable.

Completion of the assessment does not guarantee:

- Acceptance into specific opportunities
- Performance placements
- Introductions
- Employment
- Career advancement

## **Commitment**

- Minimum 6-month commitment applies to monthly plans
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## **3. Payment Terms**

- All payments must be made in full and on time to maintain access
  - Monthly memberships and subscriptions renew automatically unless cancelled in accordance with these Terms
  - Failure to complete payment may result in suspension or termination of access
  - The Academy reserves the right to restrict or remove access where payments are overdue
  - Full payment plans grant immediate access and are subject to the refund policy outlined below
  - Students are responsible for ensuring their payment details remain valid and up to date
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## **4. Digital Content & Cooling-Off Period**

The Academy provides digital educational content delivered online.

Under UK consumer law, customers purchasing online generally have a 14-day cooling-off period.

However, by accessing course materials, downloading resources, joining the platform, or beginning digital content delivery within this period, you acknowledge and agree that:

- Digital delivery begins immediately upon access
- You consent to immediate performance of the service
- Your right to cancel or receive a full refund may be reduced or waived once digital access has commenced

Where refunds are considered, the Academy reserves the right to deduct a reasonable amount for:

- Content accessed
  - Services delivered
  - Time used within the programme
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## **5. Cancellation & Commitment Policy**

### **Foundation & Elevation**

- Minimum 3-month commitment applies to monthly plans
  - Cancellation is permitted after this minimum term with at least 14 days' written notice prior to the next billing date
  - Early cancellation during the minimum term does not automatically release the student from the remaining commitment
  - Early cancellation may incur a settlement fee equal to 50% of the remaining balance owed within the minimum commitment period
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### **Ascend Membership**

- Minimum 6-month commitment applies to monthly plans
  - Cancellation is permitted after the minimum term with at least 30 days' written notice
  - Early cancellation during the commitment period may require payment of:
    - The remaining balance owed OR
    - A settlement fee equal to 60% of the remaining balance whichever amount is lower
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### **Annual Payments (All Tiers)**

- Annual and paid-in-full purchases include a 14-day cooling-off period where legally applicable
  - Once substantial digital access or course usage has occurred, refunds may be reduced or declined
  - After the cooling-off period, payments are generally non-refundable
  - At the Academy's discretion, account credit or transfer options may occasionally be offered
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## 6. Access & Delivery

- Course materials are delivered digitally via the Academy platform
- Access is granted for the duration of active membership or purchase
- Monthly plans receive content progressively
- Full payment plans receive immediate access to the purchased programme
- Certain bonuses, events, or resources may be added, changed, updated, or removed over time

The Academy reserves the right to:

- Improve programme structure
  - Update educational material
  - Modify delivery methods
  - Adjust resources and platform organisation at any time where reasonably necessary.
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## 7. Community Standards & Conduct

By enrolling in the Academy, you agree to uphold the standards of the Academy community.

Students and members are expected to:

- Engage with discipline, consistency, and professionalism
- Respect staff, members, collaborators, and guests
- Maintain appropriate conduct during online and in-person interactions
- Avoid disruptive, abusive, discriminatory, threatening, or inappropriate behaviour

The Academy reserves the right to suspend or terminate access without refund where conduct is considered harmful to the Academy, its members, staff, or reputation.

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## 8. Intellectual Property

All Academy materials remain the intellectual property of RLJ Music Ltd.

This includes but is not limited to:

- Videos
- Lessons
- Educational systems
- Course structures
- Methods and exercises
- Jam tracks
- PDFs and worksheets

- eBooks
- Branding and visual assets
- Recorded sessions

Students may not:

- Share
- Upload
- Reproduce
- Copy
- Redistribute
- Resell
- Publicly teach
- Commercially exploit any Academy material without prior written permission.

Unauthorised distribution or reproduction may result in:

- Immediate termination of access
  - Legal action where appropriate
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## 9. Performance Opportunities & Events

Performance opportunities, networking access, guest appearances, event invitations, or live opportunities are not guaranteed.

Participation may depend on:

- Readiness
- Musical development
- Professional conduct
- Reliability
- Availability
- Venue restrictions
- Event requirements

Certain events may have age restrictions, including 21+ venues.

The Academy reserves the right to determine participation eligibility at its discretion.

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## 10. Assessment & Progression (Ascend)

Ascend Membership is intended for individuals seeking a higher level of artistic and professional development.

Continued access to certain opportunities, mentorship experiences, or advanced development pathways may depend on:

- Engagement
- Attendance
- Progress
- Professionalism
- Consistency
- Respect for Academy standards

The Academy reserves the right to review participation suitability where necessary.

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## 11. Account Responsibility

- Students are responsible for maintaining the confidentiality of their login details
- Accounts are personal and non-transferable
- Sharing access with other individuals is strictly prohibited
- The Academy reserves the right to terminate accounts involved in unauthorised sharing or misuse

Termination resulting from account misuse may occur without refund.

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## 12. Limitation of Liability

The Academy provides education, mentorship, guidance, resources, and opportunities.

However, the Academy does not guarantee:

- Specific career outcomes
- Employment
- Income generation
- Industry placements
- Commercial success
- Artistic recognition
- Financial success

Results depend on individual effort, consistency, professionalism, application, and external factors beyond the Academy's control.

To the fullest extent permitted by law, RLJ Music Ltd shall not be liable for:

- Indirect losses
- Loss of opportunity
- Loss of income
- Business interruption

- Personal equipment issues
  - Internet or technical disruptions
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## 13. Privacy & Data

The Academy may collect and store relevant personal information required for:

- Account creation
- Payment processing
- Student communication
- Educational delivery
- Membership administration

By enrolling, you consent to the Academy processing your information for legitimate business and educational purposes.

The Academy will not knowingly sell personal data to third parties.

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## 14. Amendments

RLJ Music Academy reserves the right to update or amend these Terms & Conditions where reasonably necessary.

Updated versions may be published through the Academy platform or website.

Continued use of the platform following updates constitutes acceptance of the revised Terms.

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## 15. Governing Law

These Terms & Conditions shall be governed in accordance with the laws of England and Wales.

Any disputes arising in relation to the Academy or these Terms shall be subject to the jurisdiction of the courts of England and Wales.

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## Closing Statement

RLJ Music Academy is not a casual learning platform.

It is a structured environment designed for growth, discipline, artistic elevation, and long-term development.

By enrolling, you commit not only financially, but to a higher standard of consistency, professionalism, and self-development.

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By purchasing, enrolling, subscribing, or accessing Academy content, you confirm that you have read, understood, and agreed to these Terms & Conditions.